



USER MANUAL

www.cablematters.com

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1. Introduction

1.1 Introduction

Thank you for your purchase from Cable Matters Inc., the 'Reliable Connectivity' company. This User Manual provides an overview of the features and installation of your new *Easy Transfer Cable for Windows*. For optimum performance and safety, please read these instructions carefully before connecting, operating or configuring this product. Please keep this manual for future reference.

Contact support@cablematters.com for questions or product support.

1.2 Copyright and Trademarks

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2. PRODUCT OVERVIEW

2.1 Package Contents

Please check that the following items are contained in the box:

- 1 x Easy Transfer Cable for Windows USB 2.0 Type A, 6 Feet
- 1 x CD with Software (Download from cablematters.com/downloads)
- 1 x Registration Code printed on CD Sleeve
- 1 x User Manual (English)

Registration Code is required to use the software!

2.2 Product Description

The Cable Matters *Easy Transfer Cable for Windows* is the perfect choice for migrating your files when upgrading to a new Windows Laptop or PC. The included *Easy Computer Sync* software will also efficiently synchronize files between two computers in much less time than using a network or cloud-based solution.

2.3 Product Features

- Supports Windows XP, Vista, 7, 8, 8.1, 10
- Fast data transfer with High Speed USB 2.0 up to 480 Mbps
- Migrate personal data directly without using a network or the internet
- Post transfer report with log of files transferred and any errors
- Off-line Help guide is integrated into the program

2.4 System Requirements (Each PC)

Windows OS Supported: XP, Vista**, 7, 8, 8.1, 10 (not Surface RT)

Available USB Port: USB Type A 2.0/3.0
Processor: 700 MHz or higher
System Memory: 128 MB or greater

Hard Disk Space: 20MB (Software Drivers)

User Accounts with Administrator Rights in the same language

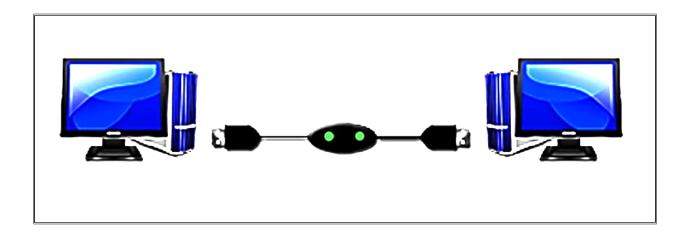
Internet access to download and update drivers



^{**} XP or Vista may require a driver download from Microsoft

3. Connection and Operating Instructions

3.1 Quick Start Instructions



- Install the *Easy Computer Sync* software on both computers. (Use the Registration Code on the CD)
- 2. Run the program from the Setup Wizard or click on the *Easy Computer Sync* desktop icon to start the program.



- 3. Connect the Easy Transfer Cable to a USB port on both computers.
- 4. Follow the instructions on the pop-up menus.

Install the software for the Easy Transfer Cable BEFORE connecting the cable

NOTES:

The *Easy Transfer Cable* can be used with the Microsoft Windows Easy Transfer software that is pre-installed or available for download from Microsoft for Windows XP, Vista, 7 and 8 (not 8.1 or 10). It is useful for transferring user settings from an old to a new computer.

The *Easy Computer Sync* software offers many options for both transferring files to a new computer and ongoing synchronization of files.



3.2 Getting Started

3.2.1 Installation Checklist

- For computers without a CD Drive, the CD contents can be copied to a USB flash drive or downloaded from www.cablematters.com/downloads.
- The Registration Code (on the CD sleeve) is required to install the *Easy Computer Sync* software and allows the software to be installed on 4 computers. Keep it in a safe place.
- Install the *Easy Computer Sync* software first! Both the source and target computers require 20 MB of hard disk space to install the software.
- Check for sufficient hard disk space on both computers for transferring files.
- Most transfers require Administrator access on both computers.
- Close all unnecessary programs and run a fresh virus scan before transferring data.
- Temporarily close your anti-virus software if it prevents the software installation.
- Backup files or setup a restore point before any major migration of data.
- Both computers should be connected to a power source since transfer times can vary.
- Programs installed on the source computer cannot be transferred, they must be reinstalled.
- Do not connect the Easy Transfer Cable through a USB hub.
- Both Windows operating systems must be using the same language.
- Verify that the USB ports on both computers are functioning and will transfer at a minimum USB 2.0 rate.



Click on the question mark (or press F1) for access to the off-line Help guide.

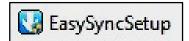


3.2.2 Easy Computer Sync Software Installation

Install the software BEFORE connecting the cable

 Install the *Easy Computer Sync* software from the included CD on BOTH computers. For computers without a CD Drive, the CD contents can be copied to a USB flash drive or downloaded from:

www.cablematters.com/downloads



- 2. When prompted, click 'YES' to allow the program to be installed and start the *Easy Computer Sync* Setup Wizard.
- 3. License Agreement: Click 'I Agree'.
- 4. Choose Components: Create a Desktop Icon and allow updates. (Recommended)
- 5. Choose Install Location: Keep the default location and click 'Install'. (Recommended)
- 6. Click 'Finish' and check the box to allow the program to run.



20MB of Hard Disk

space is required on

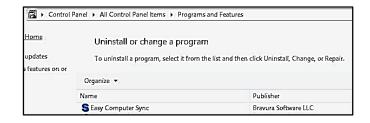


Enter the Registration Code from the CD Sleeve.

The Registration Code looks like XXXX-XXXX-XXXX and allows the software to be installed on 4 computers.

Keep it in a safe place for future reference.

The software can be uninstalled from the Control Panel > Programs





- 3.3 Easy Transfer Cable Installation and Use
- 3.3.1 Starting the *Easy Computer Sync* Software

There are 3 ways to start the software on BOTH computers:

1. Double-click the *Easy Computer Sync* desktop icon on source and target computers to start the program. Click 'Yes' and connect the cable.



- 2. Use the program from the Start Menu, Click 'Yes' and connect the cable.
 - Windows XP, Vista: Start Menu > All Programs > Easy Computer Sync
 - ➤ Windows 7, 8, 8.1, 10 Start Menu > Search for *Easy Computer Sync*
- 3. Connect the *Easy Transfer Cable* to the USB ports of both computers:



The AutoPlay menu allows you to select either the *Windows Easy Transfer* or *Easy Computer Sync* software with the cable.

The preferences for AutoPlay can be configured from the Control Panel.

Windows 8.1 or 10 will not launch the AutoPlay Menu since Microsoft Windows Easy Transfer is being deprecated in 8.1 and replaced with OneDrive.

FINAL STEP:

Click 'Next' until you see

'Connection Detected!'





> XP and Vista Users: If your computer does not recognize the *Easy Transfer Cable* you may need updated Windows drivers. Download the Windows Easy Transfer software from Microsoft and check that your computer has the latest updates.

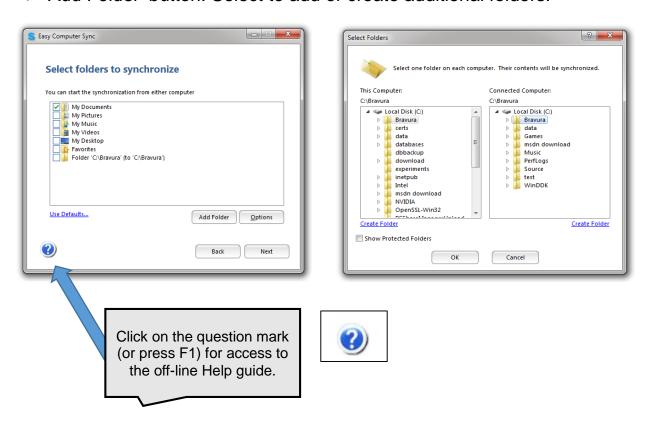


3.3.2 Mode: Synchronizing Files



- 1. Select **Sync Files** in the Tools screen to synchronize files BETWEEN computers.
- Choose a folder or create a new one to synchronize files for one-time use or an ongoing basis.

- 2. Choose the folders to synchronize between both computers.
 - > 'Add Folder' button: Select to add or create additional folders.



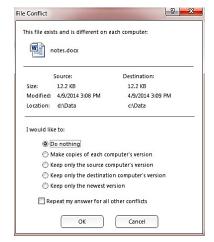


➤ 'Options' Button: Changes default settings:



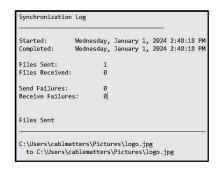
- Choose the file transfer direction
- Manage file conflicts

- 3. Select 'Next' to start the synchronization:
 - ➤ If 'Ask me what to do' was selected from the Sync Options Menu, a 'File Conflict' screen will prompt for a choice.





- ➤ A synchronization screen will appear followed by the 'Finished' screen.
- ➤ A list of files sent and received is presented.
- Click 'View Log' to receive a detailed report of the files transferred, including any errors.
- 4. Click 'Exit' to finish.



The software will automatically close on both computers.



3.3.3 Mode: Transfer Data to a New Computer



- Select Transfer Data to a New Computer in the Tools screen to migrate data from an old to a new computer.
- The software automatically chooses default folders to transfer or you can customize the selections.
- 3. Select *Old* or *New* computer to tell the software where to transfer the data FROM and TO.
 - ➤ The software will search for items to transfer and present a screen of folders
 - The old computer displays a screen indicating 'Transfer in Progress'





- 4. Select the items to be transferred.
- Click 'Add Folder' to select or create additional folders.

!!! Moving or modifying 'Protected Folders' can damage your computer.

➤ Choose only the necessary folders to be transferred to save disk space on the target computer and minimize the time needed for the file transfer.





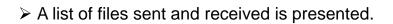
Click on a drive and hit 'Properties' to open the screen for choosing a different drive on the target computer.

Click on a folder and select 'Properties' to open the screen for mapping the location of a folder on the target computer.

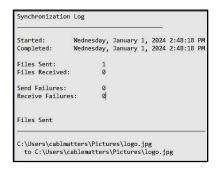




- 5. Select 'Next' to start the synchronization:
- If there is a conflict a 'File Conflict' screen will prompt for a choice.
- A synchronization screen will appear followed by the 'Finished' screen.







- ➤ Click 'View Log' to receive a detailed report of the files transferred including any errors.
- 6. Click 'Exit' to finish.
- The software will automatically close on both computers.



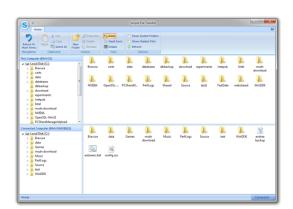
3.3.4 Mode: Drag & Drop Files



 Select *Drag & Drop Files* in the Tools screen to manually transfer files and folders BETWEEN computers.

2. Choose files or folders and simply drag them to the desired location.

Use caution in 'Show' System Folders or Hidden Files. Improper use could make your computer unusable!



3. Press 'Return to Sync' to return to the Main Menu.

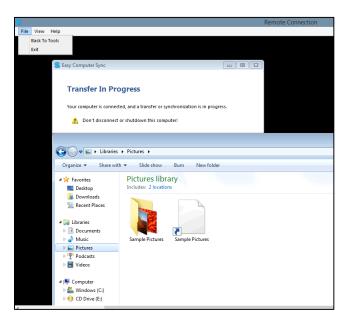


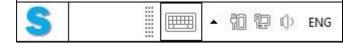


3.3.5 Mode: Remotely Control Other Computer



- Selecting Control Other Computer allows you to view the connected computer from your computer for convenience or when you only have one monitor.
- 2. Connect the remote computer to the monitor to start the Easy Computer Synch software and then switch it back to the controlling computer.
- Control most non-security functions with your keyboard and mouse.
- 3. When finished, use 'Back to Tools' or 'Exit' on the pull-down menu on the top left of the Remote Connection screen.





Access the Remote Connection with the 'S' icon on the Taskbar.



3.3.6 Using with Windows Easy Transfer Software

Windows Easy Transfer is useful when upgrading a Windows XP, Vista, or 7 computer to Windows 7 or 8 (not 8.1 or 10). The basic connection steps are summarized below. If you need more specific instructions, please consult www.microsoft.com/support and search for Windows Easy Transfer with the operating systems of both computers.



- 1. Log onto both computers as an Administrator.
- 2. Connect the Easy Transfer Cable to both computers
- Select *Transfer files and settings* from the Tools Screen.
- Windows XP or Vista may require a software download for drivers and to install the Windows Easy Transfer software. See the link below:

http://windows.microsoft.com/en-us/windows7/products/features/windows-easy-transfer

The following transfers are supported by Windows Easy Transfer:

- Windows XP (SP2/SP3) to Vista, 7, 8
- Windows Vista to Vista, 7, 8
- Windows 7 to 7 or 8
- Windows 8 to Win 8

32-bit or 64-bit Processors

32 bit to 32 Y 64 bit to 32 N 32 bit to 64 Y 64 bit to 64 N

NOTE: If the AutoPlay or the Windows Easy Transfer menus do not pop-up after connecting the cable, check that you have downloaded the latest drivers and then start the Windows Easy Transfer software manually from Start > Programs.

The OS of both computers must be in the same language



4. Look for the Windows Easy Transfer Menu and press 'Next'.



- 5. On the New PC, select, 'This is my new computer'.
- Select the best choice for how Windows Easy Transfer is installed on your old computer.
- > The old computer will be scanned to check which items can be transferred.
- 7. Choose items to be transferred from the customizable list presented.
- 8. Select 'Transfer' and review the post-transfer report.
- 9. Click 'Close' to end the program.

NOTE: Programs installed on the source computer will not be transferred, they must be reinstalled.



3.4 Troubleshooting Notes

Contact support@cablematters.com with any questions.

My computer cannot read the CD:

Click on My Computer/My PC and look for the CD Drive (D: or other). Double-click on the drive and then double-click on the .exe file to start the installer program.

The CD will not automatically start:

Drag the application to the desktop to start.

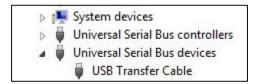
My computer does not recognize the Easy Transfer Cable:

Make sure that you have downloaded and installed both the *Easy Computer Sync* software and the latest drivers from Windows.

Check that both LED's are lit. Switch ends to test.

Check that the USB ports are functioning by plugging in another USB device.

Remove all other USB devices and find 'USB Transfer Cable' in the Device Manager:



It should NOT have a



The file transfer speed is too slow:

Check that the computer port supports USB 2.0.

Warning! Using a regular USB cable could cause damage to your computer.



3.5 Frequently Ask Questions (FAQ)

Can I transfer from a Windows 8.1 to 8.1 or 10 computer?

The included *Easy Computer Sync* software supports files transfers in Windows 8.1 and 10 but the Microsoft Windows Easy Transfer does not support Windows 8.1 or 10.

Can I transfer programs?

No, you can only transfer files and settings. Programs have to be reinstalled.

Can I use this cable between a computer and an external hard drive?

The **Easy Computer Sync** software only works with computer with a Windows operating system. However, the Microsoft Windows Easy Transfer software supports connecting to a hard drive.

Can I use this cable with a USB Hub?

Do not use the *Easy Transfer Cable* with a USB hub. You can use it with an active or passive USB cable extender.

Can both computers share a monitor?

Yes. Use the 'Control Other Computer' function from the transfer data menu.

How do I uninstall the software?

Find the *Easy Computer Sync* program from the Control Panel and use the Windows Add/Remove or Uninstall Programs.

How do I get updates for the software?

The *Easy Computer Sync* automatically checks for updates unless the defaults are changed. Check for updates manually by going to Start > Programs > Easy Computer Sync > Get Updates.

How long will file transfers take?

The transfer time can vary depending on the speed of the source hard drive and the amount of data to be transferred. Transfers using this cable are significantly faster than using a cloud or network based method.



4. Technical Specifications

Easy Transfer Cable Connectors: 2 x USB Type A - Male

OS Support USB Host: Windows XP, Vista, 7, 8, 8.1, 10

Certifications: FCC

LED Indicators: Green

Cable Length: 6 Feet

Model No: 202036

Warranty: Limited One-Year

Note: Specifications are subject to change without notice.

5. Warranty and Support

5.1 Customer Support and Contact Information

Cable Matters offers lifetime technical support as an integral part of our commitment to provide industry leading solutions.

Email us with questions at support@cablematters.com.

5.2 Warranty Information

This product is backed by a limited one-year warranty. In addition, Cable Matters warrants its products against defects in materials and workmanship for the periods noted, following the initial date of purchase. During this period, the products may be returned for repair, or replaced with equivalent products at our discretion. The warranty covers parts and labor costs only. Cable Matters does not warrant its products from defects or damages arising from misuse, abuse, alteration, or normal wear and tear.

5.3 Limitation of Liability

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