

# Ultra Mini 4-Port USB 3.1 Gen1 Hub with Type-C™

# Model 202046



- Reversible Type-C Connector
- Lightweight & Portable Hub
- 5 Gbps Data Transfer
- Backwards Compatible Ports

# Quick Start Guide

Email: support@cablematters.com

## **PRODUCT FEATURES**

## Ultra Mini 4-Port USB 3.1 GEN1 Hub with Type-C™

- · Compatible with the newest computers with USB Type-C
- · Connect up to 4 peripherals devices with USB Type A 3.0 or 2.0
- · Connect a smartphone to sync files or charge
- · Connect a flash drive or external hard drive to transfer files
- · Plug & Play with no external power or drivers required
- · Supports USB 3.1 GEN1 data transfer rate up to 5 Gbps
- · Lightweight hub weighs less than 1 ounce for portability

Contact support@cablematters.com with a any questions

Cable Matters

## CONNECTION NOTES

The hub should be immediately recognized when it is connected to a USB port. Any required drivers should be downloaded automatically.



The blue LED in the Cable Matters logo should be lit indicating that it is receiving bus power and is ready to transfer data.

## Important Notes

- This hub is not a stand-alone charger for charging devices like a tablet
- It is not compatible with the Type-C port of the Apple Multiport Adapter that is only wired for power
- The data transfer speed is limited by the rating of the host computer USB port and all connected cables
- •
- Always safely eject USB storage devices before removing



## Mac Users

If your computer does not recognize the hub but the blue LED is lit, try the following steps:

Click on the Apple Menu > About this Mac > More Info > System Information/Report

- Locate the Hardware section and click USB
- Look for 'USB 3.0 SuperSpeed Hub'
- Check for any available software updates for USB 3.0 and reboot after downloading
- · Continue to Troubleshooting Tips

🗯 System Infor	nation File Edit Window Help
<ul> <li>Hardware</li> <li>ATA</li> <li>Audio</li> <li>Bluetooth</li> <li>Camera</li> <li>Card Reader</li> </ul>	USB Device Tree ▼USB 3.0 HI-Speed Bus USB2.0 Hub ▼USB 3.0 SuperSpeed Bus USB3.0 Hub
PCI Parallel SCSI Power Printers SAS SATA/SATA Express SPI Storage Thunderbolt USB	USB3.0 Hub:           Product ID:         0x0812           Version:         90.91           Speed:         Up to 5 Gb/sec           Manufacturer:         VA Labs, Inc.)           Current Valuable (mA):         000 / 16           Current Required (mA):         0

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If your computer does not recognize the hub but the blue LED is lit, try the following steps:

Open the Control Panel > Device Manager > Universal Serial Bus controllers

- · Look for 'Generic SuperSpeed USB Hub'
- Right-click on 'Properties' to see if the hub is working properly
- Right-click on 'Update Driver Software' and reboot your computer after downloading
- Continue to Troubleshooting Tips



## **Troubleshooting Tips**

Try the following steps if your USB hub is not functioning properly

- Directly connect the hub to the Type-C port of the computer and check that it is completely inserted into the port
- · Check that the blue power LED is lit
- · Connect to a different computer
- · Plug in each USB device individually
- If the USB device has a power adapter try connecting it to power
- Pause for 10 seconds when plugging and unplugging a USB device
- · Sync files with only one device at a time
- Disconnect all devices, unplug the hub, reboot the computer and then reconnect the hub
- Contact support@cablematters.com with a description of your computer OS and connected USB devices

## **Technical Specifications**

Upstream Port: 1 x USB 3.1 GEN1 Type-C - Male

Downstream Ports: 4 x USB 3.0 Type A - Female

USB Rating: USB 3.1 GEN1

Data Transfer Rate: Up to 5 Gbps

Hub Dimensions: 2.0 x 2.0 x 0.4 inches

Hub Weight: 0.88 ounces

Cable Tail Length: 5 inches

OS Support: MAC, Windows, Chrome. Linux

LED: Blue LED power indicator

Max Power/USB 3.0: 900mA

Max Power/USB 2.0: 500mA

Compliance - FCC, CE



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#### FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

#### Warranty Information

This product is backed by a limited one-year warranty. In addition, Cable Matters warrants its products against defects in materials and workmanship for the periods noted, following the initial date of purchase. During this period, the products may be returned for repair, or replaced with equivalent products at our discretion. The warranty covers parts and labor costs only. Cable Matters does not warrant its products from defects or damages arising from misuse, abuse, alteration, or normal wear and tear.

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